

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA
DOCKET NO. 2009-410-C - ORDER NO. 2009-863
DECEMBER 15, 2009

| | |
|--|-----------------------|
| IN RE: Application of Cypress Communications |) ORDER GRANTING |
| Operating Company, LLC for a Certificate of |) MOTION FOR |
| Public Convenience and Necessity to Provide |) EXPEDITED REVIEW |
| Local Exchange Telecommunications |) AND APPLICATION FOR |
| Services and for Flexible Regulation |) AUTHORITY TO |
| |) PROVIDE LOCAL |
| |) EXCHANGE SERVICE |

This matter comes before the Public Service Commission of South Carolina (the "Commission") by way of the Application of Cypress Communications Operating Company, LLC ("Cypress" or "the Company" or "the Applicant") requesting a Certificate of Public Convenience and Necessity to provide local exchange service in South Carolina. Cypress is already authorized to provide resold interexchange service within the State of South Carolina.

The Commission's Docketing Department instructed Cypress to publish, one time, a prepared Notice of Filing in newspapers of general circulation in the affected areas. Cypress complied with this instruction and provided the Commission with proof of publication of the Notice of Filing. A Petition to Intervene was received from the South Carolina Telephone Coalition ("SCTC"). Cypress additionally seeks waiver of the regulatory requirements that it be required to keep its books and records in South Carolina, the requirement that it be required to publish and distribute telephone directories, and the filing of maps showing the Company's certificated area and/or

exchange service area(s). Cypress further requested in its Application that it be allowed to use Generally Accepted Accounting Principles (“GAAP”) for its record keeping and reporting and for a waiver of any of the Commission’s reporting requirements.

On October 20, 2009, this Commission issued Order No. 2009-750, which appointed a hearing examiner to hear this case.

A Stipulation between the Company and the South Carolina Telephone Coalition was filed (see Order Exhibit 1), and, as a result, SCTC does not oppose the Application or the Motion for Expedited Review discussed below. The Office of Regulatory Staff requested that Cypress make certain revisions to its proposed tariff, which Cypress has agreed to make, and a Settlement Agreement between the Company and the Office of Regulatory Staff was filed (see combined Order Exhibit 2). Accordingly, the Office of Regulatory Staff does not oppose the Application, and has consented to the Motion for Expedited Review discussed below.

On November 18, 2009, Cypress, through its attorney, filed a Motion for Expedited Review, along with the verified testimony of Jack Harwood, Vice President and General Counsel of the Company. Documentation was provided evidencing that the Company possesses the financial, operational, and managerial resources required to provide high quality local exchange telecommunications service at competitive rates, terms and conditions. A Certificate authorizing the provision of interexchange telecommunications services in South Carolina was issued by this Commission through Order No. 2003-145.

FINDINGS OF FACT

1. Cypress is organized as a corporation under the laws of the State of Delaware and is authorized to do business as a foreign Limited Liability Company in the State of South Carolina by the Secretary of State.

2. Cypress was authorized to operate as a reseller of interexchange services in South Carolina by a prior Order of this Commission and now wishes to expand its service in South Carolina to include local exchange telecommunications services.

3. The Commission finds that Cypress possesses the necessary experience, capability, and financial resources to provide local exchange telecommunications in South Carolina. S.C. Code Ann. Section 58-9-280(B)(1).

4. The Commission further finds that Cypress will provide communications services which will meet the service standards of the Commission. S.C. Code Ann. Section 58-9-280(B)(2).

5. The Commission finds sufficient facts to support the Company's request to utilize GAAP to maintain its books of accounts.

6. The Commission finds that the Company has additionally established sufficient facts and cause to warrant its exemption from the Commission's requirement to publish local exchange directories and service area maps. In addition, we approve a waiver of the requirement that all company records be kept within the State of South Carolina.

7. The Commission finds that the provision of local exchange service by Cypress will not adversely impact the availability of local exchange service, will support

universally available telephone service at affordable rates, and will not adversely impact the public interest. S.C. Code Ann. Section 58-9-280(B)(3), (4) & (5).

8. The Commission finds that the Motion for Expedited Review should be granted, and the terms of the Settlement Agreement between Cypress and ORS and the terms of the Stipulation between Cypress and SCTC are reasonable and should be adopted.

CONCLUSIONS OF LAW

1. Cypress's request for expedited review is granted on the basis of the facts as stated in this Order.

2. Based on the above findings of fact, the Commission concludes Cypress should be granted a Certificate of Public Convenience and Necessity to provide competitive intrastate local exchange services to customers located in South Carolina.

3. The Company shall file, if it has not already done so by the date of issuance of this Order, its local tariff. The tariff should be electronically filed in a test searchable PDF format using the Commission's DMS System (<http://dms.psc.sc.gov>). An additional copy should be sent via email to etariff@psc.sc.gov to be included in the Commission's ETariff System (<http://etariff.psc.sc.gov>). Future revisions to the tariff should be made using the ETariff System. The tariff shall be consistent with the findings of this Order and shall be consistent with the Commission's Rules and Regulations, and shall be filed as stated within 30 days of receipt of this Order.

4. With regard to Cypress's service offerings, the Commission adopts a flexible local exchange rate structure first authorized by Order No. 98-165 in Docket No. 97-467-C, which was previously approved for Cypress Communications Company, L.P. in Order No. 2003-383 in Docket No. 2003-150-C. Specifically, Cypress shall utilize a competitive rate structure incorporating maximum rate levels with the flexibility for rate adjustment below the maximum rate levels; and presume that Cypress's tariff filings for local exchange services be valid upon filing, subject to the Commission's authority, within 30 days, to institute an investigation of such filings. At the discretion of the Commission such filings may be suspended pending further Order of the Commission and any such filings may be subject to the same monitoring process as the Commission applies to other similarly situated carriers.

5. Cypress is further required to comply with, in accordance with its Application and under Title 23, Chapter 47 of the South Carolina Code Annotated, which governs the establishment and implementation of a "Public Safety Communications Center," which is more commonly known as a "911 system" or "911 service." Services available through a 911 system include law enforcement, fire, and emergency medical services. In recognition of the necessity of quality 911 services being provided to the citizens of South Carolina, the Commission hereby instructs Cypress to contact the appropriate authorities regarding 911 service in the counties and cities where the company will be operating. Contact with the appropriate 911 service authorities is to be made before beginning local telephone service in South Carolina. Accompanying this Order is a memo from the State 911 Office of the Office of Research & Statistics of the

South Carolina Budget and Control Board. This memo provides information about contacting County 911 Coordinators. By this Order and prior to providing local telephone services in South Carolina, Cypress shall contact the 911 coordinator in each county (and city where the city has its own 911 system) and shall provide information regarding the Company's operations as required by the 911 system.

6. Cypress shall resell the services of only those LECs authorized to do business in South Carolina by this Commission. If Cypress changes underlying carriers, it shall notify the Commission in writing.

7. The Applicant shall file annual financial information in the form of annual reports and gross receipts reports as required by the Commission. The annual report and the gross receipt report will necessitate the filing of South Carolina specific information. Therefore, the Company shall keep financial records on its South Carolina operations to comply with the annual report and gross receipts filings. The proper form for filing annual financial information can be found at the Commission's website or at the ORS's website at www.regulatorystaff.sc.gov. The title of this form is "Telecommunications Company Annual Report." This form shall be utilized by the Applicant to file annual financial information as directed by the Commission or ORS and shall be filed no later than **April 1st**.

Commission gross receipts forms are due to be filed no later than **August 31st** of each year. The proper form for filing gross receipts information can be found at the ORS website www.regulatorystaff.sc.gov and the appropriate form is entitled "Gross Receipts Form."

Each telecommunications company certified in South Carolina is required to file annually with the ORS the South Carolina Universal Service Fund (“USF”) Contribution Worksheet, which may be found on the ORS’s website at www.regulatorystaff.sc.gov. This worksheet provides ORS information required to determine each telecommunications company’s liability to the State USF fund. The State USF worksheet is due to be filed annually no later than **July 1st** with the ORS.

8. The Company shall, in compliance with Commission regulations, designate and maintain an authorized utility representative who is prepared to discuss, on a regulatory level, customer relations (complaint) matters, engineering operations, tests and repairs. In addition, the Company shall provide to the Commission and ORS in writing the name of the authorized representative to be contacted in connection with general management duties as well as emergencies which occur during non-office hours. The Company shall file the names, addresses and telephone numbers of these representatives with the Commission within thirty (30) days of receipt of this Order. The “Authorized Utility Representative Information” form can be found at the ORS website at www.regulatorystaff.sc.gov. This form shall be utilized for the provision of this information to the Commission and ORS. Further, the Company shall promptly notify the Commission and ORS in writing if the representatives are replaced. If the Company changes or modifies its name, the Company shall file such changes with the Commission for approval.

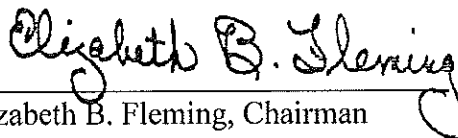
9. Cypress shall conduct its business in compliance with Commission decisions and Orders, both past and future, including, but not limited to, any and all Commission decisions which may be rendered in Docket No. 96-018-C regarding local competition.

10. By its Application, Cypress requested a waiver of 26 S.C. Code Ann. Regs. 103-631 (1976 and Supp. 2008). In lieu of publishing local directories, Cypress informs the Commission that if, and when, it provides switched voice services, it will contract with the incumbent LECs to provide Cypress's customers with directory listings, as well as to undertake the distribution of directories. The Commission finds Cypress's request reasonable and grants the requested waiver of the application of 26 S.C. Code Ann. Regs. 103-631 (1976 and Supp. 2008), as well as 26 S.C. Code Ann. Regs. 103-612.2.3 (1976 and Supp. 2008) with regard to operating area maps. Further, Cypress is granted a waiver of 26 S.C. Code Ann. Regs. 103-610 (1976 and Supp. 2008) requiring the Company to maintain its financial books and records within the State of South Carolina. Cypress is hereby granted permission to maintain its financial books and records at its principal headquarters, provided Cypress will make its records available for inspection at reasonable times as requested. Further, the Commission acknowledges that Cypress will maintain its financial books and records in conformance with GAAP. Cypress is directed to comply with all Rules and Regulations of the Commission, unless a regulation is specifically waived by the Commission.

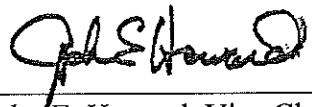
11. The Settlement Agreement between the parties is approved, as is the Stipulation between Cypress and SCTC.

12. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:


Elizabeth B. Fleming, Chairman

ATTEST:


John E. Howard, Vice Chairman
(SEAL)

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA

Docket No. 2009-410-C

Re: Application of Cypress Communications)
Operating Company, L.L.C. for a Certificate)
of Public Convenience and Necessity to Provide)
Local Exchange Telecommunications Services)
in the State of South Carolina)
_____)

STIPULATION

The South Carolina Telephone Coalition ("SCTC") (see attachment "A" for list of companies) and Cypress Communications Operating Company, L.L.C. ("Cypress Communications") hereby enter into the following stipulations. As a consequence of these stipulations and conditions, SCTC does not oppose Cypress Communications' Application. SCTC and Cypress Communications stipulate and agree as follows:

1. SCTC does not oppose the granting of a statewide Certificate of Public Convenience and Necessity to Cypress Communications, provided the South Carolina Public Service Commission ("Commission") makes the necessary findings to justify granting of such a certificate, and provided the conditions contained within this stipulation are met.

2. Cypress Communications stipulates and agrees that any Certificate which may be granted will authorize Cypress Communications to provide service only to customers located in non-rural local exchange company ("LEC") service areas of South Carolina, except as provided herein.

3. Cypress Communications stipulates that it is not asking the Commission to make a finding at this time regarding whether competition is in the public interest for rural areas.

4. Cypress Communications stipulates and agrees that it will not provide any local service, by its own facilities or otherwise, to any customer located in a rural incumbent LEC's service area, unless and until Cypress Communications provides such rural incumbent LEC and the Commission with written notice of its intent to do so at least thirty (30) days prior to the date of the intended service. During such notice period, the rural incumbent LEC will have the opportunity to petition the Commission to exercise all rights afforded it under Federal and State law. Also, Cypress Communications acknowledges that the Commission may suspend the intended date for service in rural LEC territory for ninety (90) days while the Commission conducts any proceeding incident to the Petition or upon the Commission's own Motion, provided that the Commission can further suspend the implementation date upon showing of good cause.

5. Cypress Communications stipulates and agrees that, if Cypress Communications gives notice that it intends to serve a customer located in a rural incumbent LEC's service area, and either (a) the Commission receives a Petition from the rural incumbent LEC to exercise its rights under Federal or State law within such 30-day period, or (b) the Commission institutes a proceeding of its own, then Cypress Communications will not provide service to any customer located within the service area in question without prior and further Commission approval.

6. Cypress Communications acknowledges that any right which it may have or acquire to serve a rural telephone company service area in South Carolina is subject to the conditions contained herein, and to any future policies, procedures, and guidelines relevant to such proposed service which the Commission may implement, so long as such policies, procedures, and guidelines do not conflict with Federal or State law.

7. The parties stipulate and agree that all rights under Federal and State law are reserved to the rural incumbent LECs and Cypress Communications, and this Stipulation in no way suspends or adversely affects such rights, including any exemptions, suspensions, or modifications to which they may be entitled.

8. Cypress Communications agrees to abide by all State and Federal laws and to participate, to the extent it may be required to do so by the Commission, in the support of universally available telephone service at affordable rates.

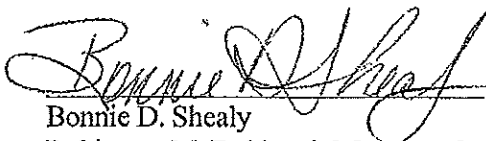
9. Cypress Communications hereby amends its application and its prefiled testimony in this docket to the extent necessary to conform with this Stipulation.

AGREED AND STIPULATED to this 13th day of November,

2009.

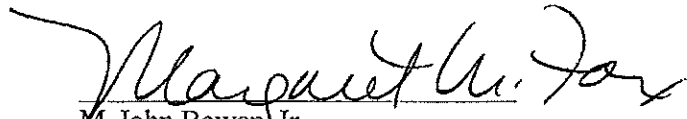
Cypress Communications Operating
Company, L.L.C.

South Carolina Telephone Coalition:



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Attorneys for the South Carolina Telephone
Coalition

ATTACHMENT A

South Carolina Telephone Coalition Member Companies
for Purposes of Local Service Stipulation

Chesnee Telephone Company
Chester Telephone Company
Farmers Telephone Cooperative, Inc.
Ft. Mill Telephone Company
Home Telephone Company, Inc.
Lancaster Telephone Company
Lockhart Telephone Company
McClellanville Telephone Company
Norway Telephone Company
Palmetto Rural Telephone Cooperative, Inc.
Piedmont Rural Telephone Cooperative, Inc.
Pond Branch Telephone Company
Ridgeway Telephone Company
Rock Hill Telephone Company
Sandhill Telephone Cooperative, Inc.
St. Stephen Telephone Company
West Carolina Rural Telephone Cooperative, Inc.
Williston Telephone Company

BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA
DOCKET NO. 2009-410-C

| | | |
|--|---|-----------------------------|
| In Re: |) | |
| Application of Cypress Communications |) | |
| Operating Company, LLC for a |) | |
| Certificate of Public Convenience and |) | SETTLEMENT AGREEMENT |
| Necessity to Provide Local Exchange |) | |
| Telecommunications Services and for |) | |
| Flexible Regulation |) | |

This Settlement Agreement ("Settlement Agreement") is made by and among the Office of Regulatory Staff ("ORS") and Cypress Communications Operating Company, LLC ("Cypress" or "the Company") (collectively referred to as the "Parties" or sometimes individually as "Party");

WHEREAS, on October 1, 2009, Cypress filed its Application requesting: (i) a Certificate of Public Convenience and Necessity be granted authorizing the Company to provide facilities-based local exchange telecommunications services throughout the State of South Carolina; (ii) flexible regulation for its local exchange telecommunications services consistent with Order No. 98-165 in Docket No. 97-467-C; (iii) waiver of certain regulations of the Public Service Commission of South Carolina ("Commission"), specifically Regulation 103-610 regarding location of records, Regulation 103-631 concerning publishing and distributing local exchange directories, and Regulation 103-612.2.3 regarding the filing of operating maps; and (iv) a waiver of any requirement to maintain financial records in conformance with the Uniform System of Accounts ("USOA");;

WHEREAS, on October 7, 2009, counsel for ORS entered a Notice of Appearance in this matter;

WHEREAS on October 8, 2009, the Commission issued a Notice of Filing and Hearing and established a return date of November 9, 2009, for the filing of letters of protest or petitions to intervene and established a hearing date of January 11, 2010 for the application to be heard before a hearing examiner;

WHEREAS, on October 20, 2009, the Commission issued its Order No. 2009-750 by which the Commission appointed David Butler, Esquire as the Hearing Examiner in this matter;

WHEREAS, on November 18, 2009, the Company filed the verified testimony of Jack Harwood with the Commission;

WHEREAS, the purpose of this proceeding is to review the application filed by the Company and its requests: (i) for a Certificate of Public Convenience and Necessity to provide facilities-based local exchange telecommunications services within the State of South Carolina; (ii) for flexible regulation for its local exchange telecommunications services consistent with Order No. 98-165 in Docket No. 97-467-C; (iii) for waiver of certain of the Commission Regulations, specifically Regulation 103-610 regarding location of records, Regulation 103-631 concerning publishing and distributing local exchange directories, and Regulation 103-612.2.3 regarding the filing of operating maps; and (iv) for waiver of any requirement to maintain financial records in conformance with the USOA;

WHEREAS, since the filing of the notice, ORS has conducted a review of the technical, managerial, and financial expertise of the Company to provide the services requested in the Application;

WHEREAS, ORS has reviewed the Application and the financial data provided by the Company, and ORS has calculated certain performance ratios based upon information provided by the Company;

WHEREAS, ORS has investigated the services to be offered by the Company and its intended customer service plans;

WHEREAS, ORS has reviewed the proposed tariffs submitted by the Company;

WHEREAS, ORS has reviewed the verified testimony of Jack Harwood;

WHEREAS, the Company was granted authority to provide interexchange telecommunications services in South Carolina in Order No. 2003-145 in Docket No. 2002-252-C;

WHEREAS, as a result of its investigations, ORS has determined: (a) the Company intends to offer facilities-based local telecommunications services such as comprehensive phone, voice, data and internet communications services to small and medium-sized businesses; (b) the Company's officers possess sufficient technical and managerial abilities to adequately provide the services applied for; (c) the Company's proposed tariffs with the amendments as agreed to in this Settlement Agreement comply with Commission statutes and regulations; (d) the services provided by the Company will meet the service standards required by the Commission; (e) the provision of services by the Company will not adversely impact the availability of affordable telecommunications services; (f) to the extent it is required to do so by the Commission, the Company will participate in the support of universally available telephone service at affordable rates; and (g) the provision of local services by the Company will not adversely impact the public interest;

WHEREAS, to ensure compliance with the Commission's statutes and regulations, the Parties have agreed to the following comprehensive settlement of all issues in this docket;

WHEREFORE, in the spirit of compromise, the Parties hereby stipulate and agree to the following terms and conditions:

1) The Parties agree that Cypress's Application and exhibits to the Application are incorporated into this Settlement Agreement and made a part hereof;

2) The Parties agree to stipulate into the record before the Commission this Settlement Agreement. The Parties also agree to stipulate to the verified testimony of the Company's witness Jack Harwood without cross-examination by ORS;

3) The Company submitted financial data, which was provided as Exhibit 3 to its Application and which was granted protective treatment by Commission Hearing Examiner Directive dated October 19, 2009, and which financial data is incorporated by reference;

4) The Parties agree that the Company should be granted a Certificate of Public Convenience and Necessity to provide facilities-based local exchange telecommunications services within the state of South Carolina;

5) The Company has requested a waiver of 26 S.C. Code Ann. Regs. 103-610 concerning the location of books and records. However, S.C. Code Ann. §58-9-380 (Supp. 2008) provides that:

Each telephone utility shall have an office in one of the counties of this State in which its property or some part thereof is located and shall keep in such office all such books, accounts, papers and records as shall reasonably be required by the Office of Regulatory Staff. No books, accounts, papers or records required by the ORS to be kept within the State shall be removed at any time from the State except upon such conditions as may be prescribed by the Office of Regulatory Staff.

ORS is agreeable to allowing the Company to maintain its books and records outside of the State of South Carolina in exchange for the Company agreeing to provide access to its books and records. ORS is agreeable to the Company maintaining its books and records at its principal offices in the State of Georgia, and the Company agrees to notify the ORS of any change in the location of the principal office or in the location where the books and records are maintained. This provision of the Settlement Agreement shall not be construed as a waiver by ORS of S.C. Code Ann. § 58-4-55 (Supp. 2008) or § 58-9-1070 (Supp. 2008). ORS expressly reserves its rights to require the production of books, records and other information located within or outside of the State of South Carolina in order to carry out its duties and compliance with any state or federal regulation;

6) ORS does not oppose the Company's request for waiver of 26 S.C. Code Ann. Regs. 103-631 which requires the publication and distribution of directories, and Cypress agrees to make arrangements with publishers of local directories in South Carolina to include the names and telephone numbers of Cypress's subscribers and customers in local directories, unless a subscriber indicates his/her desire for an unpublished telephone number.

7) The Company has requested a waiver of any rule or regulation that might require a carrier to maintain its financial records in conformance with the Uniform System of Accounts ("USOA"). The Company acknowledges that S.C. Code Ann. § 58-9-340 (Supp. 2008) provides that the ORS may, in its discretion and subject to the approval of the Commission, prescribe systems of accounts to be kept by telephone utilities subject to the commission's jurisdiction and that the ORS may prescribe the manner in which the accounts shall be kept and may require every telephone utility to keep its books, papers, and records accurately and faithfully according to the system of accounts as prescribed by the ORS. The Company agrees to keep its books,

papers, and records in such a manner that permits ORS to audit its revenues and expenses associated with its South Carolina operations for compliance with programs such as but not limited to the Universal Service Fund ("USF"), the Interim LEC Fund, dual party relay service fund, and gross receipts. The Company agrees to complete the reporting forms for such programs as but not limited to USF, dual party relay service fund, Interim LEC, and gross receipts as may be required by the ORS of telecommunications companies certificated to operate within South Carolina and as the reporting forms may be amended from time to time;

8) The Company has requested a waiver of 26 S.C. Code Ann. Regs. 103-612.2.3 regarding the filing of operating maps. ORS does not oppose this request.

9) ORS does not oppose the Company's requests: (a) for flexible regulation for its local telecommunications service offerings consistent with Order No. 98-165 in Docket No. 97-467-C, such flexible regulation including specifically (i) adoption of a competitive rate structure incorporating maximum rate levels with the flexibility for rate adjustment below the maximum rate levels and (ii) presumptively valid tariff filings upon filing subject to an investigation of such tariff filing being instituted within thirty (30) days;

10) The Company agrees to utilize the services only of those local exchange providers authorized to do business in South Carolina by the Commission;

11) The Company agrees to file necessary financial information with the Commission and ORS for universal service fund reporting, dual party relay service fund reporting, interim LEC fund reporting, annual reporting, gross receipts reporting, and/or any other reporting which may now or in the future be applicable to telecommunications providers such as Cypress. The Parties agree that such reports shall be filed pursuant to ORS's instructions and monies shall be remitted in accordance with the directions of the ORS and the Commission requirements.

12) The Company agrees to maintain its books and records associated with its South Carolina operations in a manner that would permit ORS to examine any of Cypress's reports filed with the Commission and provided to ORS.

13) The Company agrees to file with the Commission and ORS a completed authorized utility representative forms within 30 days of the Commission's order.

14) In the event the Company offers prepaid local exchange services, Cypress agrees to the provisions set out in 26 S.C. Code Ann. Regs. 103-607.

15) Cypress agrees to comply with the verification regulations governing change of preferred carriers as established by Federal Communications Commission ("FCC");

15) The Company agrees to comply with South Carolina Code Ann. § 58-9-300 entitled "Abandonment of Service." Additionally, to the extent applicable, Cypress agrees to adhere to the FCC's rule 47 C.F.R. § 64.1190 and 64.1130 regarding preferred carrier freezes and the requirement that the form of the written authorization for the institution of the freeze be a separate or easily separable document. Prior to abandonment of service, the Company shall remove any preferred carrier freeze so as to enable consumers to seamlessly transfer their telephone numbers to another provider;

16) To the extent necessary, the Company agrees to engage in good faith negotiations with non-BellSouth incumbent local exchange carriers whose networks interconnect with BellSouth at the same local tandem regarding traffic exchange;

17) The Company agrees to comply with Title 23, Chapter 47 of the South Carolina Code Annotated, which governs the establishment and implementation of a "Public Safety Communications Center," also known as 911 services." At the time the Company offers or provides any service that would implicate Title 23, Chapter 47, the Company agrees to contact

the appropriate authorities regarding 911 services in the counties and cities where it will be operating prior to initiating local service in South Carolina and shall provide the 911 coordinator in each county and/or city with information regarding the Company's operations. Attached as Exhibit 1 to this Settlement Agreement is a memorandum from the State 911 Office which provides contact information for the County 911 Coordinators;

18) The Company agrees to comply with all rules and regulations of the Commission unless the Commission has expressly waived such rule or regulation;

19) The Company agrees to file a final revised tariff with both the ORS and the Commission within 30 days of the Commission Order granting certification, and the revised tariff shall reflect and be in accordance with ORS's recommendations as set forth in the summary attached as Exhibit 2 to this Settlement Agreement. Further, the Company agrees to file and maintain its tariff with the Commission's electronic tariff filing system.

20) ORS is charged by law with the duty to represent the public interest of South Carolina pursuant to S.C. Code § 58-4-10 (B). S.C. Code § 58-4-10(B)(1) through (3) read in part as follows:

... 'public interest' means a balancing of the following:

- (1) concerns of the using and consuming public with respect to public utility services, regardless of the class of customer;
- (2) economic development and job attraction and retention in South Carolina; and
- (3) preservation of the financial integrity of the State's public utilities and continued investment in and maintenance of utility facilities so as to provide reliable and high quality utility services.

ORS believes the Settlement Agreement reached among the Parties serves the public interest as defined above;

21) The Parties agree to advocate that the Commission accept and approve this Settlement Agreement in its entirety as a fair, reasonable and full resolution of all issues in the above-captioned proceeding and that the Commission take no action inconsistent with its adoption. The Parties further agree to cooperate in good faith with one another in recommending to the Commission that this Settlement Agreement be accepted and approved by the Commission. The Parties agree to use reasonable efforts to defend and support any Commission order issued approving this Settlement Agreement and the terms and conditions contained herein.

22) The Parties represent that the terms of this Settlement Agreement are based upon full and accurate information known as of the date this Settlement Agreement is executed. If, after execution, either Party is made aware of information that conflicts, nullifies, or is otherwise materially different than that information upon which this Settlement Agreement is based, either Party may withdraw from the Settlement Agreement with written notice to the other Party;

23) The Parties agree that signing this Settlement Agreement will not constrain, inhibit, impair or prejudice their arguments or positions held in other collateral proceedings, nor will it constitute a precedent or evidence of acceptable practice in future proceedings. If the Commission declines to approve the Settlement Agreement in its entirety, then any Party desiring to do so may withdraw from the Settlement Agreement in its entirety without penalty or obligation.

24) This Settlement Agreement shall be interpreted according to South Carolina law.

25) The above terms and conditions fully represent the agreement of the Parties hereto. Therefore, each Party acknowledges its consent and agreement to this Settlement Agreement by affixing its signature or by authorizing counsel to affix his or her signature to this document where indicated below. Counsel's signature represents his or her representation that

his or her client has authorized the execution of the agreement. Facsimile signatures and email signatures shall be as effective as original signatures to bind any party. This document may be signed in counterparts, with the original signature pages combined with the body of the document constituting an original and provable copy of this Settlement Agreement. The Parties agree that in the event any Party should fail to indicate its consent to this Settlement Agreement and the terms contained herein, then this Settlement Agreement shall be null and void and will not be binding on any Party.

WE AGREE:

Representing the Office of Regulatory Staff

Shealy Boland Reibold

Shealy Boland Reibold, Esquire
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Email: sreibol@regstaff.sc.gov

11/18/09
Date

WE AGREE:

Representing Cypress Communications Operating Company, LLC

Bonnie D. Shealy

Bonnie D. Shealy, Esquire
Robinson, McFadden & Moore, P.C.
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bshealy@robinsonlaw.com

Nov. 18, 2009
Date

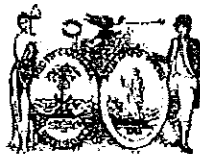
STATE OF SOUTH CAROLINA
State Budget and Control Board
 OFFICE OF RESEARCH & STATISTICS

EXHIBIT 1

MARK SANFORD, CHAIRMAN
GOVERNOR

GRADY L. PATTERSON, JR.
STATE TREASURER

RICHARD ECKSTROM
COMPTROLLER GENERAL



HUGH K. LEATHERMAN, SR.
CHAIRMAN, SENATE FINANCE COMMITTEE

ROBERT W. HARRELL, JR.
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August 2, 2004

To: Telephone Companies New to South Carolina

In an effort to continue providing quality emergency services to the citizens of South Carolina, the State 911 Office requests that before beginning telephone services in a county, you contact the 911 Coordinator in that county. This will allow both parties to obtain important information about providing 911 services in that county. If you have already begun services, then contact the coordinator as soon as possible.

A list of County 911 Coordinators can be found on the South Carolina E911 homepage at www.ors.state.sc.us/digital/E-911/ASP. If you have any questions related to 911 in South Carolina, you may contact E911 Coordinations at the Office of Research and Statistics at 803-734-3883. The person responsible for this can also be found on the 911 homepage. Please be aware that some cities may have their own E911 systems, these are also listed on the 911 homepage. These city coordinators will need to be contacted in addition to the county coordinators.

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**Tariff Recommendations for Cypress Communications Operating Company, LLC's Local
Exchange Tariff
(Docket No. 2009-410-C)**

Original Title Page: The Company should include its regulatory contact phone number/email address on the title page or alternatively within the footer.

Explanation of Terms

Original Page No. 12: The Company should include the following definition—"ORS The South Carolina Office of Regulatory Staff."

1—Application of Tariff

--There are no recommendations for Section 1.

2—General Rules and Regulations

Original Page No. 36 2.3.5.A: The Company should modify the paragraph to conform to 26 S.C. Code Regs. 103-622.2. Suggested language—"A maximum of one and one half percent (1 ½ %) may be added to any unpaid balance brought forward from the previous billing date to cover the cost of collection and carrying accounts in arrears. This method of late payment charge will be made in lieu of any other penalty."

Original Page No. 37 2.3.6.B.2: There is a typo in line 3—"char4ged"

3—Connection Charges

--There are no recommendations for Section 3.

4—Supplemental Services

Original Page No. 56 4.6.3: The Company should modify the sentence as follows—"Unless one of the exceptions listed above applies, the charges as shown in 11.2 apply for each request made to the Directory Assistance operator."

5—Basic Line Service

Original Page No. 60 5.2: The Company should include current and maximum rates for Service Features (There appears to be no charges for these services within the rate section)

Original Page No. 61 5.3: The Company should include current and maximum rates for Service Features (There appears to be no charges for these services within the rate section)

6—Product Descriptions

--There are no recommendations for Section 6.

7—Special Services and Programs

--There are no recommendations for Section 7.

8—Special Arrangements

--There are no recommendations for Section 8.

9—Directory Service

--There are no recommendations for Section 9.

10—Service Areas

--There are no recommendations for Section 10.

11—Rates Schedule

Original Page No. 79 11.1: The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 80 11.2: The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 82 11.6: The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 82 11.7: The Company's maximum rate is defined by S.C. Code § 34-11-70 (\$30.00).

Original Page No. 82 11.8: The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 82 11.10.A.i: The Company should remove "gross receipts" from the list of recoverable taxes (per Commission Order)

Original Page No. 83 11.11.A: The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 84 11.11.A(cont): The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 84 11.11.C: The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 85 11.12.A: The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 86 11.12.A(cont): The Company should include maximum rates in addition to the current rates for all services.

Original Page No. 86 11.12.C: The Company should include maximum rates in addition to the current rates for all services.

Additional Recommendations for the Local Exchange Tariff

- 1) The Company may be required to file a bond in order for the Company to comply with new 26 S.C. Code Regs. 103-607.
- 2) If the Company charges any installation, connection, maintenance, or termination charges, etc. (in addition to the services listed in the tariff), these additional charges and the descriptions of the charges should be listed in the tariff with their current and maximum rates.
- 3) The Company is applying for Flexible Regulation. Therefore, the Company will include maximum rates as well as current rates for all services within the Local Exchange Tariff.
- 4) The Company should also provide tariffs and tariff revisions to the South Carolina Public Service Commission as well as the South Carolina Office of Regulatory Staff (26 S.C. Code Regs. 103-629).
- 5) The Company should include language as it relates to Marketing Practices (SC PSC Order No. 95-658).

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Company hereby asserts and affirms that as a reseller of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Company will comply with those marketing procedures, in any, set forth by the Public Service Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete

Exhibit 2
Settlement Agreement between Cypress
Communications Operating Company, LLC and ORS
4

intrastate telecommunications traffic within the state of South Carolina. (Commission
Order No. 95-658)